

Virginia Corporate Headquarters — Roanoke

800.572.3044

SALES TEAM

NAME	SERVICE AREA/ GROUP SIZE	CONTACT INFO
Jason Reynolds, <i>Senior Sales Representative</i>	Northern/2-99*	804.297.3267 jcreynolds@deltadentalva.com
Diane Watson, <i>Sales Representative</i>	Eastern/2-99*	804.297.3264 dhwatson@deltadentalva.com
John Wilson, <i>Sales Executive</i>	Western/2+	540.776.8114 jwilson@deltadentalva.com
Will Muller, <i>Sales Representative</i>	Central/2-99*	540.824.2639 will.muller@deltadentalva.com

ACCOUNT MANAGEMENT

NAME	SERVICE AREA/ GROUP SIZE	CONTACT INFO
Anne Muranowski, <i>Small Business Client Specialist</i>	Central and Western/ 2-99*	540.795.4512 anne.muranowski@deltadentalva.com
Christy Schaeffer, <i>Small Business Client Specialist</i>	Northern and Eastern/ 2-99*	540.795.4527 christy.schaeffer@deltadentalva.com

*And voluntary groups under 300.

OPERATIONS

CUSTOMER SERVICE	800.237.6060; Fax (540) 491.9717
• Customer inquiries and benefit questions	customerservice.helpdesk@deltadentalva.com
BROKER SERVICES	
• Appointments • Agent and agency appointment terminations • Agency and agent addresses and other information • Broker of Record changes • Commission payment inquiries	brokerhelp@deltadentalva.com
MARKETING ADMINISTRATION (GROUP BUSINESS)	888.335.8216; Fax (540) 774.7574
• Group set-up and maintenance • Requests for information and printed materials for existing groups • Document creation and retention	mktgadmin@deltadentalva.com
INDIVIDUAL BUSINESS	540.562.8020
Sam Austin, product manager, individual business	sam.austin@deltadentalva.com
BILLING	800.237.6060 ext. 2515; Fax (540) 776.8109
• Billing, enrollment and eligibility	billing@deltadentalva.com
ELECTRONIC ELIGIBILITY	800.237.6060 ext. 2515; Fax (540) 776.8109
• Electronic eligibility set-up and maintenance	ecoordinatornotifications@deltadentalva.com