Sales, Account Management and Service Contact Information

Corporate Headquarters — Roanoke, Virginia	800.572.3044

SALES TEAM

NAME	SERVICE AREA/ GROUP SIZE	CONTACT INFO
Jason Reynolds, *Senior Sales Representative*	Northern/2-99*	**804.297.3267** jcreynolds@deltadentalva.com
Diane Watson, *Sales Representative*	Eastern/2-99*	**804.297.3264** dhwatson@deltadentalva.com
Stuart West, *Sales Representative*	Central/2-99*	**540.824.2639** stuart.west@deltadentalva.com
John Wilson, *Sales Executive* **Scott Stilwell,** *Sales Representative*	Western/2-99	**540.776.8114,** jwilson@deltadentalva.com **540.855.8200,** scott.stilwell@deltadentalva.com

ACCOUNT MANAGEMENT

NAME	SERVICE AREA/ GROUP SIZE	CONTACT INFO
Anne Muranowski, *Small Business Client Specialist*	Central and Western/ 2-99*	**540.795.4512** anne.muranowski@deltadentalva.com
Christy Schaeffer, *Small Business Client Specialist*	Northern and Eastern/ 2-99*	**540.795.4527** christy.schaeffer@deltadentalva.com

*And voluntary groups under 300.

OPERATIONS

CUSTOMER SERVICE	800.237.6060; Fax (540) 491.9717
Customer inquiries and benefit questions	customerservice.helpdesk@deltadentalva.com
BROKER SERVICES	
• Appointments • Agent and agency appointment terminations • Agency and agent addresses and other information • Broker of Record changes • Commission payment inquiries	brokerhelp@deltadentalva.com
MARKETING ADMINISTRATION (GROUP BUSINESS)	888.335.8216; Fax (540) 774.7574
• Group set-up and maintenance • Requests for information and printed materials for existing groups • Document creation and retention	mktgadmin@deltadentalva.com
DELTA DENTAL INDIVIDUAL AND FAMILY™ PLANS	540.562.8020
Sam Austin, Product Manager	sam.austin@deltadentalva.com
BILLING	800.237.6060 ext. 2515; Fax (540) 776.8109
Billing, enrollment and eligibility	billing@deltadentalva.com
ELECTRONIC ELIGIBILITY	800.237.6060 ext. 2515; Fax (540) 776.8109
Electronic eligibility set-up and maintenance	eecoordinatornotifications@deltadentalva.com