



## Virtual Visits

DELIVERED BY TELEDENTISTRY.COM

Delta Dental of Virginia includes coverage for Virtual Visits — online dental appointments available 24/7 and 365 days a year. Members may be able to access care through their own dentist, if their dentist offers telehealth appointments, or use Virtual Visits delivered by **Teledentistry.com**.

Virtual Visits are a convenient option when members:

- Have a dental emergency and do not have a dentist,
- Need access to a dentist after hours, or
- Need to consult a dentist while traveling.

In addition to Virtual Visits, **Teledentistry.com** also offers **Photo Assessments**, allowing members to send smartphone images to a licensed dentist for a personalized review of visible dental issues.

Virtual Visits are included in all Delta Dental of Virginia dental plans and count as a problem-focused exam (D0140).\*



24/7/365 ACCESS  
TO A DENTIST



INCLUDED IN  
ALL DELTA DENTAL  
PLANS



AVOID COSTLY  
EMERGENCY  
ROOM VISITS

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## FOLLOW THESE STEPS TO GET STARTED



### STEP 1

Visit [DeltaDentalVA.com/members](https://www.DeltaDentalVA.com/members) and scroll to the Virtual Visits section to begin a teledentistry consultation.



### STEP 2

Fill out the required online forms.



### STEP 3

Take photos of the problem area. *Photos will be reviewed by an actual dentist, not AI.*



### STEP 4

Members will be connected to a **Teledentistry.com** dentist to begin a consultation. Or, if using the photo assessment service, members can choose to have a virtual visit or schedule an appointment with their in-network dentist after they receive an emailed report.

## IT'S EASY

Members access Virtual Visits on a smartphone, tablet or computer with audiovisual capabilities or can call **866.256.2101**. **Teledentistry.com** dentists provide an initial consultation and can write prescriptions.\*\* Virtual dental care should not be a substitute for regular, in-person visits to the dentist.

## AFTER THE INITIAL CONSULTATION

The **Teledentistry.com** dentist will email consultation notes to the member's Delta Dental network dentist if further treatment is needed. If the member does not have a Delta Dental network dentist, they will be referred to an in-network dentist.



**NEED MORE HELP? DELTA DENTAL OF VIRGINIA MEMBERS CAN CALL 866.256.2101 ANYTIME.**

\*Coverage is subject to your plan and its frequency limitations. Most plans have a limit on the number of routine and problem-focused exams that are covered each year. \*\*e-prescriptions are not available internationally through Teledentistry.com.