

Sales, Account Management and Service Contact Information

Corporate Headquarters — Roanoke, Virginia

800.572.3044

SALES TEAM

NAME	VIRGINIA SERVICE AREA/ GROUP SIZE	CONTACT INFO
Krystal Gunther, <i>Sales Executive</i>	Eastern/Central/Western 100+	804.297.3270 krystal.gunther@deltadentalva.com
JoEllen Kentner, <i>Sales Executive</i>	Northern/100+	540.750.9483 joellen.kentner@deltadentalva.com
Jason Reynolds, <i>Senior Sales Representative</i>	Northern/2-99*	804.297.3267 jcreynolds@deltadentalva.com
Scott Stilwell, <i>Sales Representative</i>	Western/2-99	540.855.8200, scott.stilwell@deltadentalva.com
Stuart West, <i>Sales Representative</i>	Eastern & Central/2-99*	540.824.2639 stuart.west@deltadentalva.com

ACCOUNT MANAGEMENT TEAM

NAME	VIRGINIA SERVICE AREA/ GROUP SIZE	CONTACT INFO
Anne Brunst, <i>Senior Account Manager</i>	Northern/100+	703.729.6420 anne.brunst@deltadentalva.com
Emma von der Lieth, <i>Client Specialist</i>	Northern/100+	540.632.2945 emma.vonderlieth@deltadentalva.com
Courtney McCormick, <i>Client Specialist</i>	Northern/100+	804.297.3263 courtney.mccormick@deltadentalva.com
Ryan O'Donnell, <i>Account Manager</i>	Central/100+	540.632.9871 ryan.odonnell@deltadentalva.com
Allison Clements, <i>Client Specialist</i>	Central/100+	804.915.2690 allison.clements@deltadentalva.com
Jennifer Knickerbocker, <i>Account Manager</i>	Eastern/100+	540.526.6848 jennifer.knickerbocker@deltadentalva.com
Betty Parker, <i>Senior Client Specialist</i>	Eastern/100+	804.240.0020 bparker@deltadentalva.com
Elizabeth Wade, <i>Account Manager</i>	Western/100+	804.915.2362 elizabeth.wade@deltadentalva.com
Anne Muranowski, <i>Small Business Client Specialist</i>	Central and Western/2-99*	540.795.4512 anne.muranowski@deltadentalva.com
Christy Schaeffer, <i>Small Business Client Specialist</i>	Northern and Eastern/2-99*	540.795.4527 christy.schaeffer@deltadentalva.com

*And voluntary groups under 300.

Customer Service	800.237.6060
<p>Roles:</p> <ul style="list-style-type: none"> • Handle customer inquiries and benefit questions 	<p>Fax 540.491.9717</p> <p>customerservice.helpdesk@deltadentalva.com</p>
Broker Services	
<p>Roles:</p> <ul style="list-style-type: none"> • Appointments • Agent and agency appointment terminations • Agency and agent addresses and other information • Broker of Record changes • Commission payment inquiries 	<p>brokerhelp@deltadentalva.com</p>
Marketing Administration (Group Business)	888.335.8216
<p>Roles:</p> <ul style="list-style-type: none"> • Group set-up and maintenance • Requests for information and printed materials for existing groups • Document creation and retention 	<p>Fax 540.774.7574</p> <p>mktgadmin@deltadentalva.com</p>
Delta Dental Individual and Family™ Plans	540.562.8020
<p>Sam Austin, Product Manager</p>	<p>sam.austin@deltadentalva.com</p>
Billing	800.237.6060
<p>Roles:</p> <ul style="list-style-type: none"> • Billing • Enrollment • Eligibility 	<p>Fax 540.776.8109</p> <p>billing@deltadentalva.com</p>
Electronic Eligibility	800.237.6060
<p>Roles:</p> <ul style="list-style-type: none"> • Electronic eligibility set-up and maintenance 	<p>Fax 540.776.8109</p> <p>eecoordinatornotifications@deltadentalva.com</p>