



Accessible care for patients' needs

Every patient's path to dental care is different — and some may need extra support to get there. Delta Dental of Virginia is committed to working with our dental partners to help remove barriers to care by offering additional benefits for patients with a special health care need.

WHAT THAT SUPPORT MAY LOOK LIKE

Patients with qualifying special health care needs may be eligible for additional services, including extra exams, additional hygiene visits and dental case management. Special health care needs include physical, developmental, mental, sensory, behavioral, cognitive, or emotional conditions that require medical management, healthcare intervention, and/or the use of specialized services or programs. These conditions may be congenital, developmental, or acquired through disease, trauma, or environmental causes, and may limit daily self-care or major life activities.

Special Health Care Needs benefits are covered at 100% with no deductible when treatment is performed by a Delta Dental in-network dentist. However, all covered services apply toward the plan's annual maximum.

Special circumstances may apply. Certain services may require review and approval and are evaluated on a case-by-case basis.

BENEFIT VERIFICATION AND CLAIMS

Before rendering services, check the patient's eligibility* by calling 800.237.6060. *There is no age limit for the Special Health Care Needs program.*

To help avoid confusion or unexpected costs, a predetermination of benefits is encouraged.

Include procedure code D9997 on claims, along with any other services that were rendered.

For additional resources, visit [DeltaDentalVA.com/special-health-care-needs-resources](https://www.DeltaDentalVA.com/special-health-care-needs-resources) or call 800.237.6060.

*The Special Health Care Needs benefit is not currently available under Delta Dental of Virginia's Individual and Family™ plans.