



# Special Health Care Needs Benefit — Dentist Instructions

**For the nearly 57 million people in the U.S. with intellectual or developmental disabilities,\* oral health care can be inaccessible or overwhelming. Together, we can change that.**

You are receiving this information because you may have a patient with a qualifying special health care need. Delta Dental of Virginia now provides additional group\*\* dental benefits to help care for these individuals. Information about this benefit and how to submit claims is outlined on the following page.

## BENEFIT VERIFICATION

Before rendering services, check the member's eligibility\*\* by calling 800.237.6060. *There is no age limit for the Special Health Care Needs benefit.*



**EXTRA CARE  
FOR SPECIAL  
NEEDS**



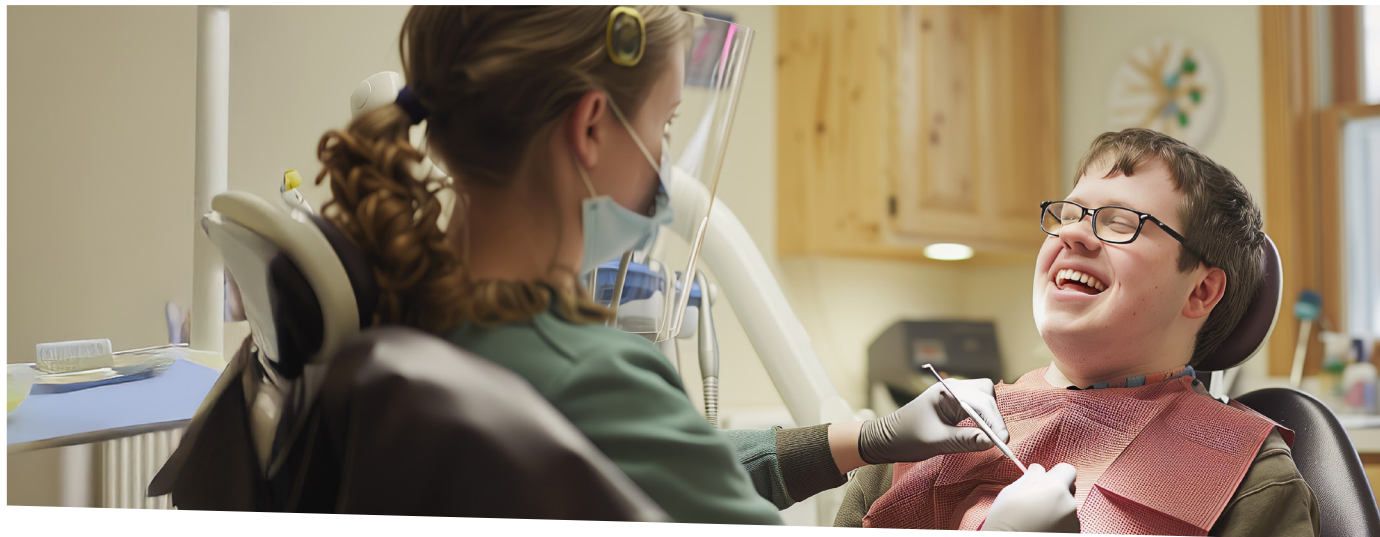
**TREATMENT  
MODIFICATIONS  
AVAILABLE**



**MAKING ORAL  
HEALTH CARE  
ACCESSIBLE**

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# Special Health Care Needs Benefit (continued)



## WHAT'S INCLUDED?\*\*\*

**1. Exams:** Additional dental visits are covered, if needed, to help patients understand what to expect prior to treatment. Procedure codes: D0120, D0145, D0150, D0160 and D0180.

**2. Cleanings:** Up to four dental cleanings in a benefit year. Procedure codes: D1110, D1120, D4346, D4355 and D4910.

**3. Treatment delivery modifications:** Which may be necessary for dental staff to provide oral health care for patients with sensory sensitivities, behavioral challenges, severe anxiety or other barriers to treatment. Procedure code: D9997.

**4. The use of anesthesia:** When necessary to provide dental care. Procedure codes: D9222, D9223, D9239, D9243.

## SUBMITTING CLAIMS

Verify the benefit by calling Benefit Services at 800.237.6060. Then **include procedure code D9997 on the claim**, along with any other services that were rendered.

## FREE EDUCATION SERIES

Penn Dental Medicine created a free education series aimed at building awareness of — and to help provide access to — oral health care for individuals with disabilities.

Scan the QR code, or visit [www.dental.upenn.edu/disabilitiescare](http://www.dental.upenn.edu/disabilitiescare) to learn more.



VISIT [DELTA DENTALVA.COM/SPECIAL-HEALTH-CARE-NEEDS-RESOURCES](http://DELTA DENTALVA.COM/SPECIAL-HEALTH-CARE-NEEDS-RESOURCES)  
OR CALL 800.237.6060 FOR MORE INFORMATION.

\*Penn Dental Medicine, University of Pennsylvania. \*\*The Special Health Care Needs benefit is not currently available under Delta Dental of Virginia's Individual and Family™ plans. \*\*\*Additional Special Health Care Needs benefits are covered at 100% with no deductible. Some benefits may be subject to the annual maximum based on your group benefit plan.