



Tidewater
Dental Consulting

Dilaine Gloege CDA, CPC began her career in dentistry over 35 years ago as a dental assistant and quickly moved into the roles of business team member and practice administrator. She soon discovered her passion for coding and insurance while solving the most complex administrative challenges.

Dilaine is founder of Tidewater Dental Consulting, a dental consulting company with a focus on education for the dental team. She speaks, presents, and coaches on dental and medical billing nationwide. Prior to founding Tidewater Dental Consulting, Dilaine worked alongside Dr. Charles Blair developing coding and insurance resources for the dental team. During her 6 years with Dr. Blair and PracticeBooster, she assisted thousands of dental team members with finding solutions for their greatest challenges while helping them gain legitimate insurance reimbursement. She then joined the team at Dental ClaimSupport as Chief Claims Officer and Director of Education where she developed and executed multiple training courses for their Dental Claims Academy.

Dilaine has contributed to the following publications:

- *Insurance Solutions Newsletter*
- *Coding with Confidence*
- *Administration with Confidence*
- *Medical Dental Cross Coding with Confidence*

Dilaine is the author of Dental ClaimSupport's ***Profitable Guide to Coordination of Benefits for Dentists***: Navigate the insurance maze and master the rules of coordination of benefits. Available on Amazon!

Certifications and Memberships:

- Certified Dental Assistant
- AAPC Certified Professional Coder
- Member of the Academy of Dental Management Consultants
- Member of Dental Entrepreneur Woman
- Member of American Association of Dental Consultants

Dilaine lives in North Carolina with her husband of 36 years. She enjoys spending time with her four children and four grandchildren.