

# Delta Dental — Virtual Visits

delivered by TeleDentistry.com



**We give you another reason to recommend us! Members of Delta Dental of Virginia have 24/7/365 access to a dentist through Delta Dental — Virtual Visits when their dentist is not available.\***

## It's safe.

Teledentistry is a safe and effective way to receive care and avoid the emergency room. Members can use Delta Dental — Virtual Visits when they:

- have a dental emergency and do not have a dentist,
- need access to a dentist after hours,
- or need to consult a dentist without leaving home or while traveling.

The teledentistry service is included in members' existing dental plan\* and counts as an oral examination.

## Follow these steps to get started

- Step 1:** Visit [DeltaDentalVA.com](https://www.DeltaDentalVA.com) and click on Delta Dental — Virtual Visits to create an online account.
- Step 2:** Fill out required online forms.
- Step 3:** Take photos of the problem area.
- Step 4:** Connect with a TeleDentistry.com dentist and begin your consultation.

## It's easy.

Members can conveniently access the teledentistry service by a smartphone, tablet or computer with audiovisual capabilities. Or members may call a dedicated phone number at **866-256-2101**.

TeleDentistry.com dentists provide the initial consultation and can write prescriptions\*\* when appropriate. Members will then be referred to a Delta Dental network dentist for further diagnosis and treatment.

## After the initial consultation

The TeleDentistry.com dentist will email consultation notes to the member's Delta Dental network dentist for further treatment. If the member has not established care with a Delta Dental dentist, TeleDentistry.com will refer them to an in-network dentist.\*\*\*

**Delta Dental of Virginia members have access to the Delta Dental — Virtual Visits dedicated phone number, available 24/7/365 at 866-256-2101. Let your clients know this service is now available!**

\*TeleDentistry.com services are only available to current Delta Dental of Virginia members. A TeleDentistry.com consultation counts as a problem-focused exam (D0140) under your dental plan. \*\*e-prescriptions are not available internationally through TeleDentistry.com. \*\*\*TeleDentistry.com services are not currently available in the state of Maine.